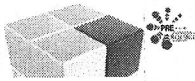


DELEGATE EVALUTION FORM

Next Generation Customer Experience and Customer Service Master Class

11 & 12 September 2018

Protea Hotel, Midrand, Johannesburg



Name:

Job Title:

Contact Number:

Email Address:

~~Lyndie Snyman~~
 Key account manager
 010 003 8800
 ATC South Africa

Ranked 1 (Lowest)
 Ranked 10(Highest)

Overall Evaluation

RATINGS	OVERALL
Overall evaluation of event	10

Trainer Appraisal & Course Content

SPEAKER RATINGS	CONTENT AVERAGE 1-10	PRESENTATION STYLE 1-10	KNOWLEDGE OF SUBJECT 1-10
Dr Denise Bjorkman	10	9	10
Shaun Phillips	9	8	9

Future Topics	V Interested	Some Interest	In house training	Next 6 mths	6-12 mths	Over 12 mths
Neuromarketing						
Key Account Management						

Do you have any other topic suggestions?

CRM

Which professional associations do you belong to?

Please provide the name and contact details of other members of your dept who would like to receive information on our future events.

Hr department

Are there any particular speakers or organisations that you would like to hear at future events?